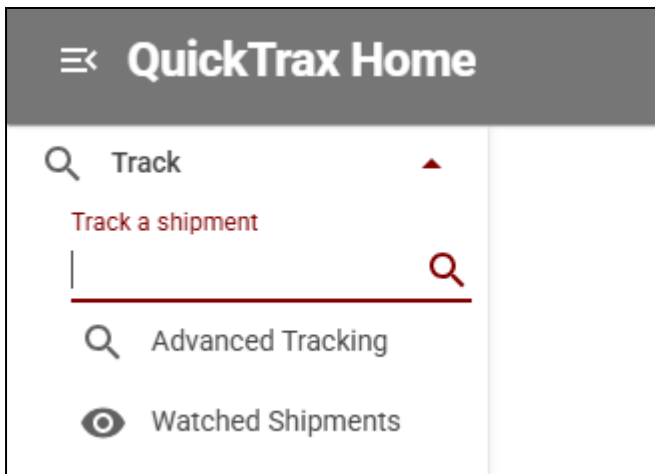
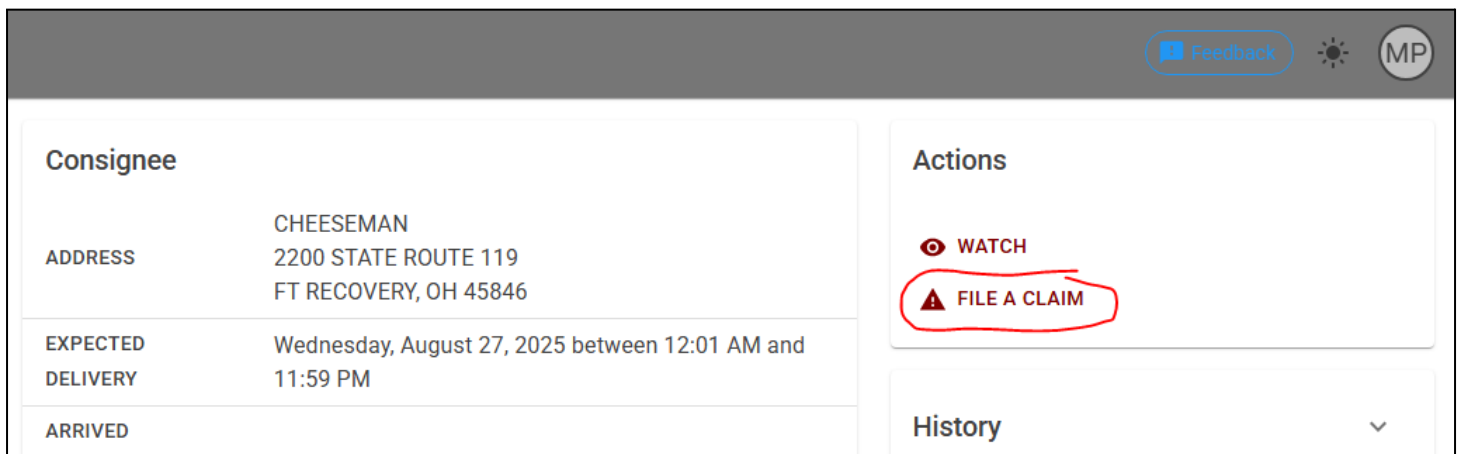


HOW TO PROCESS A CLAIM

1. Go to our website <https://cheeseman.com/>
2. Log into QuickTrax
 - a. If you do not have a QuickTrax log in, please follow: [Register an Account](#) to proceed with registering.
3. Once logged into QuickTrax, search for the freight in question under “Track a Shipment”



5. Select “File a Claim” in the top right hand corner.



6. From here the system will walk you through all the information needed for your claim. Please note that all fields with asterisks must be completed before the system allows you to submit.

✓ Acknowledgement

✓ Details

3 Payable

4 Files

If you receive damaged freight, experience a shortage, or encounter a late shipment, you may submit an OS&D claim for Cheeseman's review. Once your claim is submitted with all required documentation, our claims department will evaluate your request and respond accordingly. If approved, you will receive confirmation; if denied, we will provide a detailed explanation.

At Cheeseman, we are committed to fairness and transparency. We approve claims when there is clear evidence of our responsibility and supporting documentation. Our claims process is consistently applied to ensure equal treatment for all customers, without favoritism or discrimination.

☒ I have acknowledged the above information and understand the OS&D Claim process for Cheeseman LLC.

← PREVIOUS

NEXT →

✓ Acknowledgement

✓ Details

✓ Payable

4 Files

☐ Shortage ☒ Damage ☐ Late

Description*
dent in the left panel of WP|

Additional Comments

← PREVIOUS

NEXT →

✓ Acknowledgement

✓ Details

3 Payable

4 Files

Claim Amount*
500

☐ Payable to Claimant ☒ Payable to Third Party

Payable to Third Party

Name*
Mariah Piper / Cheeseman LLC

Address 1*
701 Industrial Dr W

Address 2

City*
Fort Recovery

State / Province*
OH

Postal Code*
45846

← PREVIOUS

NEXT →

✓ Acknowledgement

✓ Details

✓ Payable

4 Files

Invoice(s)

CHOOSE FILES

At least 1 Invoice is required.

Please note we will not pay off of a quote. We will be looking for a cost breakdown on supplies, labor rate, and how many hours of labor on the final invoice.

Damage Photos

CHOOSE FILES

At least 1 Damage Photo is required.

Supporting Document(s)

CHOOSE FILES

← PREVIOUS

SUBMIT CLAIM 

7. Once submitted, you will be given a claim summary and an automated claim number for reference.

8. Your claim has been filed and sent directly to our claims team for review. They will reach out to you once the investigation is complete.